



Warranty | Flooring

COVERAGE TERMS

PLAE guarantees its flooring against manufacturing defects in materials and workmanship for a specified period from sign off installation date. If a defect is confirmed, PLAE will replace the affected flooring with comparable material. While PLAE will attempt to match color and pattern, an exact match is not guaranteed. Aesthetic issues not affecting performance will receive a reasonable cosmetic remedy. See the table below for specific coverage details.

EXCLUSIONS

This warranty does not cover:

- Damage from improper installation, abuse, or failure to follow PLAE's maintenance guidelines
- Use of flooring for purposes other than its intended application
- Defects caused by structural or sub-floor deficiencies (existing and emerging)
- Damage from excessive moisture, humidity, or lack of proper vapor barriers
- Damage from improper per-installation storage, such as exposure to extreme temperatures or unconditioned environments
- Wear in high-traffic or pivot areas
- Stains, punctures, cuts, or other accidental damage
- Color fading or changes due to prolonged sunlight exposure or environmental conditions
- Natural variations in color, shade, or pattern inherent to manufacturing or material differences
- Alterations or repairs not authorized by PLAE
- Product sold as discontinued or those sold as seconds or B-grade

CLAIM PROCESS

To file a claim, the original purchaser must:

- Contact PLAE at support@plae.global.
- Provide proof of purchase (e.g., sales receipt, order confirmation).
- Describe the issue in detail and provide pictures.

LIMITATIONS

This non-transferable warranty applies only to the original purchaser and excludes labor, installation, and/or removal costs. In no event shall PLAE be liable for indirect, consequential, special, incidental, punitive or enhanced damages, lost profits or revenues or diminution in value or property damage, regardless of (a) whether such damages were foreseeable, (b) whether or not the customer was advised of the possibility of such damages, and (c) the legal or equitable theory upon which the claim is based, and notwithstanding the failure of any agreed or other remedy of its essential purpose.

LEGAL RIGHTS

This limited warranty grants specific legal rights, which may vary by state or country. It does not affect statutory rights that cannot be limited or excluded under applicable law. This limited warranty is governed by the laws of Georgia, and any disputes shall be resolved exclusively in the courts of Atlanta, Georgia.

DISCLAIMER

DISCLAIMER OF ALL OTHER WARRANTIES; NON-RELIANCE. EXCEPT FOR THE EXPRESS WARRANTIES SET FORTH IN PLAE FLOORING WARRANTY, (A) NEITHER PLAE NOR ANY PERSON ON PLAE'S BEHALF HAS MADE OR MAKES ANY EXPRESS OR IMPLIED WARRANTY WHATSOEVER, EITHER ORAL OR WRITTEN, INCLUDING ANY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WHETHER ARISING BY LAW, COURSE OF DEALING, COURSE OF PERFORMANCE, USAGE OF TRADE OR OTHERWISE, ALL OF WHICH ARE EXPRESSLY DISCLAIMED, AND (B) CUSTOMER ACKNOWLEDGES THAT IT HAS NOT RELIED UPON ANY WARRANTY MADE BY PLAE, OR ANY OTHER PERSON ON PLAE'S BEHALF, EXCEPT AS SPECIFICALLY PROVIDED IN PLAE FLOORING WARRANTY.



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PRODUCT TYPE	LABOR <i>PLAE Installed Product</i>	WARRANTY	PRORATED <i>Check Plan for Product Details</i>
Achieve Rubber	1 YEAR	15 YEARS	YES
Forge Rubber	1 YEAR	5 YEARS	NO
Earthflex	1 YEAR	5 YEARS	NO
Aspire Rubber	1 YEAR	15 YEARS	YES
Stealth Sound Mitigation	1 YEAR	5 YEARS	NO
Attack Turf	1 YEAR	8 YEARS	YES
Blitz Turf	1 YEAR	5 YEARS	NO
Stryker Modular Turf	1 YEAR	5 YEARS	NO
Exceed Premier	1 YEAR	3 YEARS	NO
Exceed Versa	1 YEAR	1 YEAR	NO
Exceed Studio	1 YEAR	10 YEAR	NO
Exceed Tempo	1 YEAR	1 YEAR	NO
Exceed Ultra	1 YEAR	1 YEAR	NO
Waterjet-Cut Logos Rubber and Turf	1 YEAR	3 YEARS	NO
2.5mm rubber EPDM Waterjet-Cut Logos	1 YEAR	1 YEAR	NO
Decal Logos	1 YEAR	6 MONTHS	NO
Achieve 18mm Gray Scale Logos	1 YEAR	15 YEARS	YES
Paint Customization	1 YEAR	3 YEARS	NO
Clutch Adhesive	1 YEAR	5 YEARS	NO
Anchor Adhesive	1 YEAR	LIFETIME	NO



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PRO-RATED PRODUCT COVERAGE PLAN

ACHIEVE RUBBER

Year 1 - 3: 100 percent

Year 4 - 6: 80 percent

Year 7 - 9: 50 percent

Year 10 - 15: 10 percent

ASPIRE RUBBER

Year 1 - 3: 100 percent

Year 4 - 6: 80 percent

Year 7 - 9: 50 percent

Year 10 - 15: 10 percent

ATTACK TURF

Year 1: 100 percent

Year 2: 75 percent

Year 3 - 5: 50 percent

Year 6 - 8: 25 percent