



Warranty | SLAT Treadmill

COVERED PRODUCTS: This warranty applies to SLAT Treadmill provided by PLAE.

WARRANTY COVERAGE

PLAE warrants to the original purchaser that the SLAT Treadmill will be free from defects in material and workmanship for the specified period below. This warranty is void if the product is misused, damaged due to negligence, or subjected to improper use, maintenance, or storage.

EXCLUSIONS

This warranty does not cover damage caused by:

1. Normal wear and tear
2. Misuse, abuse, improper maintenance, or improper storage
3. Accidents, neglect, or unauthorized repair
4. Modification or alteration of the product

WARRANTY TERMS

- 5-Year Limited Warranty: Applies to structural frames and welds. This warranty is valid for 5 years when used as intended and is applicable only to the original purchaser.
- 3-Year Warranty: Drive Motor
- 3-Year Parts Warranty: Electrical / Mechanical
- 1-Year Warranty: Labor
- 3-Month Warranty: Cosmetic, wear items, and all other parts not listed

INSPECTION AND REPAIRS

Warranty items are subject to inspection by PLAE to determine if there is warranty-voiding abuse, neglect, or misuse. If such a situation is identified, repairs may still be performed on a labor and materials basis. A written estimate and bill will be provided to the customer before any non-warranty repairs are undertaken. The customer is responsible for the costs of packaging and return shipping for non-warranty situations.

CLAIM PROCESS

To make a warranty claim, the original purchaser must:

1. Contact PLAE Customer Service at support@plae.global
2. Provide name, address and proof of purchase (e.g., sales receipt, order confirmation)
3. Describe the issue with the product in detail
4. Serial Number
5. Provide pictures

LIMITATION OF LIABILITY

To the extent permitted by law, PLAE shall not be liable for any incidental, special, consequential, or indirect damages arising out of the use or inability to use the plyo box, even if advised of the possibility of such damages.

LEGAL RIGHTS

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state or country to country. This warranty does not affect any statutory rights that cannot be excluded or limited under applicable law.

DISCLAIMER

Except as expressly set forth in this warranty, PLAE disclaims all other warranties, whether express or implied, including but not limited to the implied warranties of merchantability and fitness for a particular purpose.

PLAE reserves the right to revise, amend, or modify this warranty policy at any time without prior notice.